Dear Property Owner,

SIPOA is transitioning to **SymLiv, our new gate access platform**, which will replace the existing ABDi GateAccess system. **ABDi GateAccess will no longer be available after December 31, 2026.**

As a rental property owner, you will have access to two portals within SymLiv, each serving a different purpose.

RENTAL HOST PORTAL – AVAILABLE NOW
The Rental Host Portal allows you to register your rental property, manage rental guests, and request rental gate passes.

What You Need to Do:

- **Now through December 31:** Register your rental property and set up your Rental Host Portal account by visiting SIPOA's SymLiv Information & Registration Page. You do not need to wait until December 1.
- **Upcoming Reservations:** Be sure guests arriving on or after January 1, 2027, are registered in SymLiv before their arrival.
- **Beginning January 1:** All rental guest registrations and gate pass requests must be managed through SymLiv.

PROPERTY OWNER PORTAL – LAUNCHING DECEMBER 1
The Property Owner Portal allows you to manage gate passes for your personal visitors, family members, and contractors.

What You Need to Do:

- **December 1:** Watch for an email from SymLiv containing your personalized link to access your Property Owner Portal.
- **December 1–31:** Set up your account and add your personal visitors, family members, and contractors to SymLiv.
- **Beginning January 1:** Use SymLiv exclusively to manage your personal visitor, family, and contractor gate access.

One Login, Two Portals: You will be able to easily switch between your Property Owner Portal and Rental Host Portal without needing separate logins.

REMINDER: SIPOA RENTAL REGISTRATION REQUIREMENTS
SIPOA previously communicated the rental registration requirement to rental hosts on May 22, 2023.

All rental properties, whether rented short-term or long-term, must be registered with SIPOA. **If you complete your registration as part of this transition, you will not need to register again for 2027.** A current rental registration is required for rental gate passes to be issued.

For additional information, please review SIPOA's Rental Policies, Procedures & Guidelines.
Additional instructions and updates will be shared in the weekly **SIPOA Highlights** eblasts as we approach the December 1 launch.

Thank you for your cooperation as we make this transition.

Rental Portal Questions? Email commercialaccess@sipoa.org
Owner Portal Questions ? Email publiccomment@sipoa.org